

BCID™ Overview

2025



Table of Contents

Industry-led branded calling ID, BCID™

- Consumer Dynamics
- Market Dynamics
- BCID Vision
- BCID Overview
- Ecosystem of Authorized Partners
- What Makes BCID Different?
- BCID is Secure by Design
- BCID Promise
- Display Examples
- Architecture Diagram



Branded Calling Consumer Dynamics

Consumer trust in voice calling has eroded due to increase in spam and scam callers.



Consumers said they stopped answering unknown telephone numbers

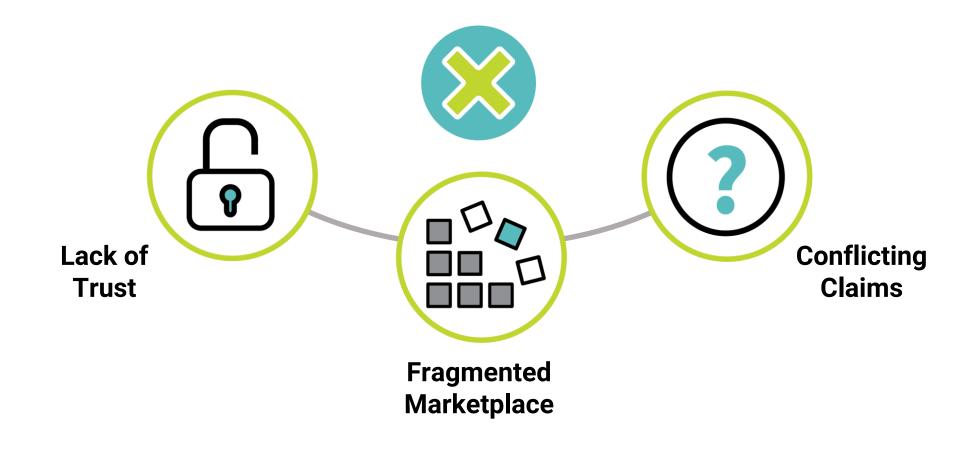
Consumers
said they would
answer a call if
they received
indicators such
as name, logo,
or call reason



Branded Calling Market Dynamics

There are 33M US businesses looking to improve customer contact rates.

These businesses lack a secure, interoperable, cost-effective solution to improve consumer answer rates.





Branded Calling ID Vision

Restoring Trust In Voice Calls

INDUSTRY-LED STANDARDS-BASED ONE-STOP SOLUTION







BCID Overview – Live Since October 2024

The BCID ecosystem



Open, transparent, and trusted ecosystem

Standards-based Rich Call Data (RCD) solution that incorporates end-to-end security by design

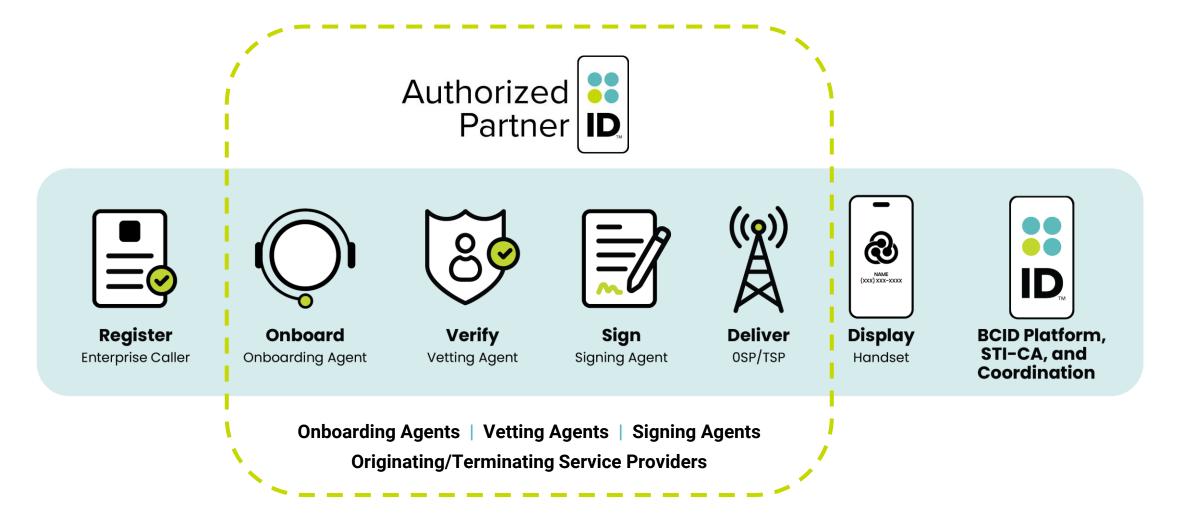
Detailed and rigorous vetting & validation of enterprise data

Multiple roles performed by participating BCID Authorized Partners

Common BCID terms & conditions and adherence to industry best practices that are subject to compliance reviews

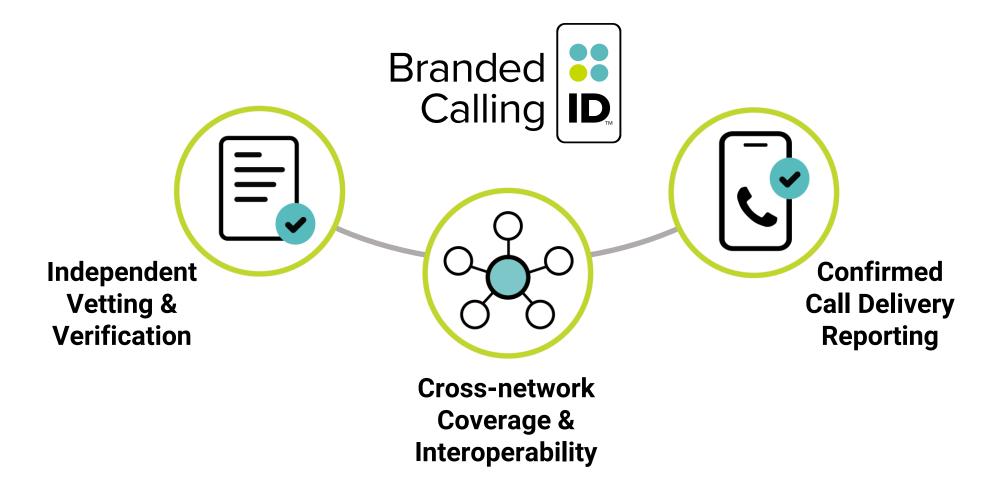


BCID Ecosystem



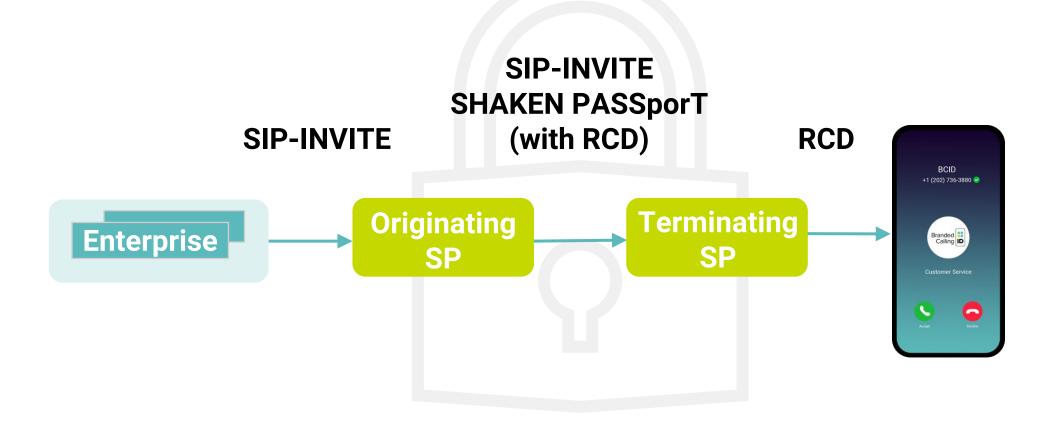
What makes BCID different?

BCID is the most secure, scalable, and interoperable solution to help enterprises engage their customers confidently and securely, saving time and money, while increasing consumer trust and engagement.



BCID is Secure by Design

- Separating display from the call creates the opportunity for spoofing
- In-Band conveyance of RCD PASSporT eliminates risk of spoofing



BCID Promise

To be the most secure and trusted Branded Calling ID ecosystem for enterprises



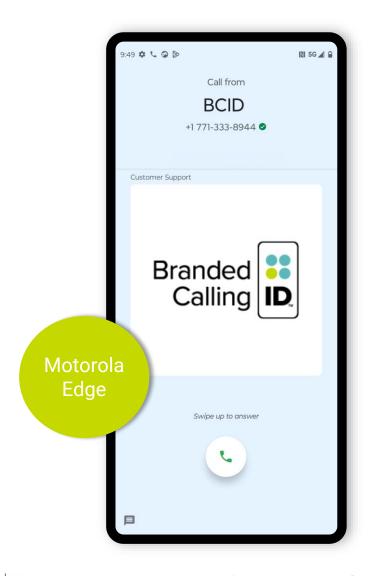
BCID Authorized Partners provide a simple and transparent "onramp" to send cross-carrier branded calls to their customers through a trusted and secure industry ecosystem

BCID offers a ubiquitous, secure platform to facilitate delivery and settlement of branded calls

BCID supports the delivery of verified branded calls that undergo vetting and validation to restore consumer trust in voice



Display Examples

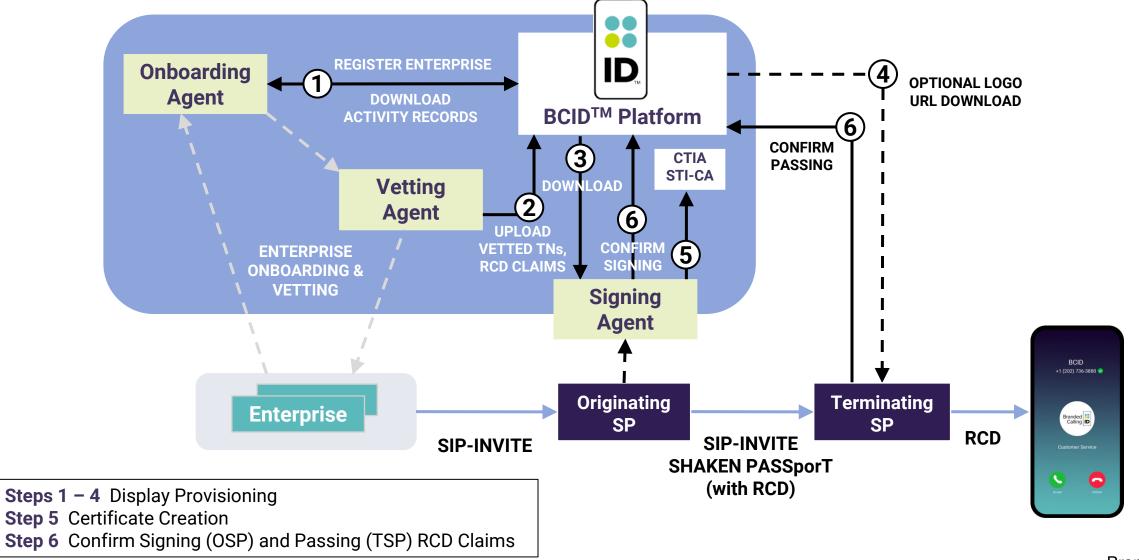








BCID Architecture Diagram



BCID Ecosystem Participation Checklist



Engage in lab testing or production pilot with BCID registrants



Getting Started

Contact an Authorized Partner or reach out to BCID directly through one of the below channels to begin the BCID onboarding process today.



https://brandedcallingid.com/contact-us/

Info@BrandedCallingID.com





